

Strategic Plan FY 2017 - FY 2020	Start Date	End Date	Number Impacted	Comments	Expected Barriers
Prevention					
Increase community awareness of, and decrease stigma related to accessing, behavioral health services	3/1/17	6/30/19	All Residents	This is a consistent and continuing goal for the board that impacts penetration and service utilization as well as efficacy.	
Expand Youth Mental Health First Aid training.	7/1/18	6/30/19			
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Utilize new promotional strategies, with NAMI, to expand outreach and anti-stigma efforts.	3/1/17	6/30/18			
Implement outreach, education and prevention with local businesses	11/1/16	9/30/17	All Residents	Outreach to the business community is an important expansion to community education efforts. Results will include increased awareness and accessibility of services.	Prevailing stigma regarding the use of behavioral health services.
Received Working Partners grant.	10/1/16	11/1/16			
Develop ongoing relationships with local stakeholders and businesses through organizational meetings.	11/1/16	9/30/17			
Develop process for easy referral from businesses to local providers.	11/1/16	9/30/17			
Provision of training resources to businesses and job seekers.	11/1/16	9/30/17			
Continue Public Relations Efforts	7/1/16	6/30/18	All Residents	Current public relations plan is adequate, but this was identified as an area of continuous quality improvement. Community education for the public is a key board function.	The cost of public relations may present a barrier.
Determine additional resources to commit to public relations (if any).	1/1/17	6/30/17			
Present annual comprehensive public relations plan to board.	1/1/17	6/30/18			
Update ADAMHS Board website.	1/1/17	12/31/17			
Update board, at least annually, on status of plan, and recommended changes.	1/1/17	6/30/18			
Engage with local legislators and elected officials	1/1/17	6/30/19	Unknown	Assists lawmakers in understanding local needs and impact of pending legislation.	Priorities may change over the course of the strategic plan's duration. The current political climate may impact the availability of local representatives.
Advocate for changes that impede the progress in addressing the opiate epidemic.	1/1/17	6/30/19			
Advocate for operational funding for recovery housing.	1/1/17	6/30/19			
Advocate for improvement in availability of funding for detox services.	1/1/17	6/30/19			
Advocate for expansion of 2-1-1 services to the entire state.	1/1/17	6/30/19			
Expand demonstrated effective prevention strategies	7/1/18	6/30/19	All Youth	Expand positive impact of evidence-based programming.	Can be seen as competing for time with academic activities.
Encourage the expansion of teacher training in PAX Good Behavior Game.	7/1/18	6/30/19			
Intervention					
Coordination between criminal justice system and behavioral health	1/1/17	6/30/19	Unknown	The current referral system is not effective at identifying those with behavioral health disorders. Currently identifying approximately 2% of those in the Wood County Justice Center with behavioral health disorders. National statistics estimate between 60% and 70%.	Both systems have other priorities, and these issues may not be viewed as critical. Demands upon the time of law enforcement officers can impede their ability to increase time devoted to this issue.
Develop collaborative processes to gather data regarding incarcerated individuals with behavioral health disorders.	1/1/17	9/30/18			
Improve referral process within criminal justice system.	1/1/17	9/30/18			
Offer MHFA to professionals within the criminal justice system who do not qualify for CIT.	7/1/18	6/30/19			
Establish process to follow up with CIT contacts to educate regarding available services.	7/1/17	6/30/19			
Develop standards for coordination with local law enforcement for the benefit of clients and community safety.	7/1/18	6/30/19			

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Intervention cont.					
Improve Cross-System Crisis Response	1/1/17	12/31/17	All Residents	This will preserve client rights and dignity, along with maintaining consistency with legal definitions. Stakeholder dissatisfaction with current crisis response.	Organizations developing new procedures to respond to changes.
Inform system of care regarding changes to crisis response procedures.	1/1/17	8/30/17			
Provide training to interested local law enforcement agencies on the involutnary commitment process.	4/1/17	6/30/18			
Determine feasibility and potential implementation of mobile crisis services.	1/1/17	12/31/17			
Support Expansion of SBIRT in the community	7/1/18	6/30/19	Unknown	Improve recognition of substance use disorders in the community and improve penetration of services.	
Collaborate with state department to provide expansion efforts tailored to Wood County.	7/1/18	6/30/19			
Work with local stakeholders to develop relationships with local medical community.	7/1/18	6/30/19			
Treatment					
Improve Clinical Treatment Services	1/1/17	6/30/19	Up to 8000	Improve the availability of cost-effective services that have been proven effective. Utilize treatment models that directly impact high risk behaviors and disorders.	Initial costs are often high. No fidelity monitoring methods currently in place. No current method for auditing compliance for non-clinical services.
Expand availability of high quality empirically-supported treatments.	7/1/18	6/30/19			
Plan for collaborative DBT services.	1/1/17	6/30/18			
Investigate collaborations with Lucas County agencies to make CET available to Wood County residents.	1/1/18	6/30/19			
Expand access to and utilization of BEST program for first episode psychosis.	1/1/17	12/31/18			
Conduct compliance audits on all funded programs.	1/1/17	6/30/19			
Expand availability of treatment services within correctional facilities.	10/1/17	6/30/18			
Improve quality of clinical services	7/1/16	6/30/18	Up to 8000	With impending system changes, it is important to determine cost-effectiveness for the most judicious use of limited financial resources.	Contracts do not currently include any incentive or consequence for providing required reports.
Include reasonable and executable outcome tracking and reporting requirements for all funded services on provider contracts.	1/1/17	6/30/17			
Increased reporting on use of evidence-based practices with appropriate fidelity monitoring	1/1/17	6/30/18			
Work with provider agencies and stakeholders to increase availability of evidence-based	7/1/17	6/30/18			
Workforce Development	7/1/17	6/30/19	Unknown	Provides a focus on the dignity and treatment of clients within the system of care.	Implementing well-respected models for trauma informed care can be costly. Ideological differences within the field regarding the definition of trauma and potential overuse of the term.
Encourage and emphasize development and implementation of policies consistent with trauma-informed care within contract agencies.	7/1/17	6/30/18			
Contracts for FY '19 to include agency policy for TIC and associated training and implementation plan.	1/1/18	7/1/18			
Provide training opportunities to all persons within the continuum of care.	7/1/18	6/30/19			
Effectively Lead Through Pending System Transitions	1/1/17	6/30/18	Up to 8000	Mandated statewide changes in service descriptions and reimbursement rates. To	Dates are tentative. Some service rates
Behavioral Heath Redesign					

Report to board target implementation dates.	1/1/17	6/30/18		descriptions and reimbursement rates. TO begin 7/1/17. This will present a challenge to the entire system of care.	may be inadequate. Potential impact of service availability to clients.
Track system changes as they impact providers and the system of care.	7/1/17	6/30/18			
Seek out and report information regarding service gaps related to BH redesign.	7/1/17	6/30/18			

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Treatment								
Effectively Lead Through Pending System Transitions								
Implement new claims management system	1/1/17	5/31/17	Up to 8000				Current system (MACSIS) is being discontinued. This is a necessary board function required to process payments.	Potential problems due to changes in coding system related to BH redesign.
Select vendor to maintain hardware, software and provide GOSH technical assistance.	1/1/17	1/31/17						
Project plan developed and implemented.	2/8/17	4/30/17						
Full implementation.	4/1/17	5/31/17						
Recovery								
Increase Transportation Availability to Include Recovery Supports								
Provide transportation to drop-in centers.	7/1/18	6/30/19	Unknown				Demonstrates commitment to recovery related to behavioral health disorders. Recognizes that treatment is not the only aspect of recovery.	Can be viewed as a support that becomes difficult to remove as client progresses.
Provide transportation to employment support services.	7/1/18	6/30/19						
Provide transportation to shopping and banking services.	7/1/18	6/30/19						
Provide supports for families and others involved with a person in treatment								
Conduct needs assessment.	7/1/18	6/30/19	Unknown				Support and change within a client's environment can assist in maintaining therapeutic gains over longer periods.	Difficult to determine needs. Current support and educational groups are not yet well attended.
Analyze and report to Program/Outcomes Committee.	7/1/18	6/30/19						
Improve access to drop-in center program								
Investigate need for expanded services in other parts of the county.	7/1/18	6/30/19	Unknown				Reach clients who are not in the county seat. Demonstrate commitment to serving the entire county.	
Review physical and administrative structure of existing program.	7/1/18	6/30/19						
Address the need for women's recovery housing								
Determine cost-effective recovery residence options inline with budget projections and current need.	1/1/17	12/31/17	8 to 20				There is a need for women's recovery as evidenced by reports from provider agencies. This was also an identified need in the ADAMHS Board strategic planning process.	This timeline may be too aggressive. Community and political acceptance of potential locations of housing.
Determine allocation amount for Fiscal Year 2017-2018.	4/1/17	6/30/17						
Develop or contract, as needed, women's recovery housing.	7/1/17	12/31/17						